

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 03rd day of October' 2024

C.G.No.143/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. T. Armugam, D.No.10-105,
Mangalam, Tirupati District.

Complainant

AND

1. Dy. Executive Engineer/O/Tirupati Town-2
2. Executive Engineer/O/Tirupati Town

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Mangalam on 06.09.2024 stating that in front of his house one electrical pole is in damaged condition and it is to be replaced.



02. The said complaint was registered as C.G.No.143/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have replaced the damaged electric pole with a new one.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents submit that they have replaced the damaged electric pole with a new one. The complainant issued letter of satisfaction stating that the damaged electric pole was replaced with new pole and requested to close the complaint as the purpose is served. Since the purpose of the complainant is served, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of October'2024.

C. Srinivas
03/10/24

CHAIRPERSON

R. Ramesh Babu
Member (Finance)
03/10/2024

S. Srinivas
Member (Technical)

G. Srinivas
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

